



BASEBALL QUEENSLAND MEMBERSHIP REFUND POLICY

VERSION 1.0 AUGUST 2020

The following policy refers only to those fees collected by Baseball Queensland (BQ). The Sportlomo Registration Software pays each level of administration their individual component fees at point of sale. This means BQ makes no decisions on refunds with regard to the Baseball Australia or Club component of Membership fees. Please refer to each relevant entity for their respective refund policies.

1. STANDARD MEMBERSHIP TERMS (Standard Terms)

1.1 Membership fees paid to BQ are non-refundable and non-transferable. Please select your membership type carefully.

1.2 BQ will not provide pro rata fee refund for Membership and Player Registration after a participant has appeared in a game.

1.3 Memberships registered after the start of a season will not be processed on a pro-rata basis and are charged at the price listed on the database.

1.4 BQ may, by action of a duly appointed tribunal, revoke a participant's membership for breaches of our rules or codes of conduct. In this case any fees paid are forfeit by the member.

1.5 BQ will not consider applications to "upgrade" a tournament membership or any other short season membership to a full season membership once a participant has played a game under that short season/tournament membership. Please consider this at the point of purchase. e.g. a participant uses a short season/tournament membership to play in a tournament and as a result of that tournament the participant is selected to represent Queensland. That participant will then need to pay the full fee full season membership in order to participate in the National Championships – no upgrade from short season membership to full season membership by paying the difference between the two membership fees will be considered. Please consider this at the point of purchase.

1.6 Where an affiliated Club or Region declines a participant's membership application prior to that participant appearing in any games and the Club or Region can demonstrate this action was taken in compliance with the Club or Region's constitution, BQ will provide a full refund without charging any processing fees.

1.7 BQ may consider any membership fee refund request received in writing where exceptional circumstances exist.

1.7(i). BQ may agree to issue a refund by approval of the BQ CEO.

1.7(ii). In the event that a refund is processed, this will be refunded to the card on which payment was initially made.

1.7(iii) BQ will charge a \$5.00 processing fee on all refunds.

1.8 Refunds under the Standard Terms will not be considered where:

1.8(i) the participant takes part in any practice game, demonstration game, league play game or tournament game prior to applying for a refund or while a refund application is pending.

1.8(ii) the participant lodges any claim with BQ's Insurance Agent – membership must be current and active for any claim to be valid.

1.8(iii) the participant selects a short season membership, plays under that membership, then decides to play a full season – please consider this at point of purchase.

1.9 Any refund processed withdraws and cancels that member's membership status from the date the refund is processed, prohibiting further participation without purchase of additional/renewal of membership (at full price).



2.0 PANDEMIC RELATED REFUNDS (Exceptional Circumstances)

2.1 Where Government restrictions or BQ act to prohibit the delivery of a planned competition or event prior to commencement of that competition, members are eligible to apply for a full refund of the BQ component of their fees. No processing fee will be withheld in this situation.

2.2 In situations where Government restrictions or BQ act to prohibit the delivery of a competition or event after the season/competition has commenced but prior to half of that season elapsing, members can make application for pro rata fee refunds less a \$5.00 processing fee.

- 2.2(i) Refunds will not be payable after half of any competition has elapsed, regardless of how many games the member participated in.
- 2.2(ii) Where the member participates in multiple seasons, eg Summer 2020/21 followed by Winter 2021, no refund will be payable after half of the earliest season (Summer 2020/21) has elapsed.

2.3 Pro Rata Calculation

2020-21 Key Cancellation Dates												
Summer 2020/21 Memberships	BQ FEE	Before 9-Oct	Before 16-Oct	Before 23-Oct	Before 30-Oct	Before 6-Nov	Before 13-Nov	Before 20-Nov	Before 27-Nov	Before 4-Dec	Before 11-Dec	Before 18-Dec
Adult Membership fee	\$122.90	\$122.90	\$116.76	\$110.61	\$104.47	\$98.32	\$92.18	\$86.03	\$79.89	\$73.74	\$67.60	\$61.45
Masters Membership fee	\$80.24	\$80.24	\$76.23	\$72.22	\$68.20	\$64.19	\$60.18	\$56.17	\$52.16	\$48.14	\$44.13	\$40.12
Little League, Junior League and Senior League	\$77.19	\$77.19	\$73.33	\$69.47	\$65.61	\$61.75	\$57.89	\$54.03	\$50.17	\$46.31	\$42.45	\$38.60
Little League Minor/ Rookie Ball	\$54.85	\$54.85	\$52.11	\$49.37	\$46.62	\$43.88	\$41.14	\$38.40	\$35.65	\$32.91	\$30.17	\$27.43

Women's GBL, Short Season Adult, Short Season Junior/ Aussie Teeball/ Slick Sixes and Challenger/2-4 YO and Tournament: These fee types are non-refundable once the participant appears in a league/competition game or session.

Refers to the competition being cancelled by Government Restriction or action by BQ before this date.

2.3(i) Where the competition is terminated by Government or BQ action, participants are eligible for the refund amount listed under the Key Cancellation Dates falling after the date the competition was cancelled; up to half of the competition. No refunds are payable once half the season has elapsed.